

The deadline for quotes has been extended to March 1st, 2024, 5:00pm Washington DC time.
Chemonics International responses to questions submitted by offerors:

| Question | Response |
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| <p>Is Chemonics seeking for an on-premise solution, or a Cloud SaaS (Software as a Service) is acceptable?</p> | <p>Cloud SaaS is preferable to an on-premises solution.</p> |
| <p>Section III: Scope of Work, subsection b) ii. - “Generation of advanced reports on devices and group device management:” Please elaborate on the concept of group device management and provide a more detailed definition/description of what Advanced Reports should include.</p> | <p>The user’s accounts must allow oversight management users to receive all movement updates and panic alarm notifications to nominated key personnel. The software should allow a group of admins to use two-way messaging, access real-time locational updates from users, panic and check-in features, and customizable geo-fencing. The software should allow administrators to create and manage groups within the organization's structure, enabling easier filtering and reporting for different teams or departments. Advanced Reports should provide geographical coordinates indicating the location of each staff member, including the street address or location description corresponding to the coordinates, if available, and the date and time when the location data was recorded. The reports should also include the level of accuracy associated with the location data, indicating the margin of error in meters, and whether the location data was obtained successfully or if there were any errors or issues. The software should be able to notify management users if a staff member enters or exits predefined geographical boundaries (geofences). Reports should be able to provide staff member movement history, including start and end locations, duration, and route taken over a specific period. If available, other information, including the source of the location data (such as GPS, Wi-Fi, or cellular network), details about the mobile device used for location tracking, including battery level and the speed at which the staff member was moving at the time of data recording should also be available. Reports should be delivered in Excel spreadsheet format for ease of viewing, analysis, and sharing across the organization.</p> |
| <p>What’s the expected or acceptable reporting frequency of the app under normal and during emergency situations?</p> | <p>Chemonics is expecting daily, weekly, and monthly roll-up usage reports under the normal operational posture. Consistent 1-to-5-minute pings (adjustable by admins) should be delivered 24/7 for each individual license to ensure the real-time tracking and accountability of staff members' location.</p> <p>Daily reports are required for regular monitoring and oversight of staff activities. These reports should comprehensively summarize check-in actions and any deviations from expected patterns. Weekly reports are required to conduct trend analysis and identify any</p> |

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| | recurring patterns or issues in staff check-in actions. Monthly reports must provide a broader overview of staff performance and compliance with check-in procedures over longer time periods. They serve as a basis for evaluating the effectiveness of security measures and implementing corrective actions or improvements as needed. Emergency reporting should be available immediately on demand. |
| Offeror asks if there is a desired/anticipated “Go Live” date? | The anticipated “Go Live” date is currently May 1 st , 2024. This date is subject to change based on the timeline of the evaluation and award process. |
| Offeror requests a copy of the full terms and conditions for reference. | Please refer to I.10 Terms and Conditions (p. 8 of the RFQ). The listed Terms and Conditions are tailored specifically to the UST-003 RFQ. |
| Offeror requests confirmation that DBA Insurance applies to the delivery of software services only? | If applicable, an offeror must provide Chemonics with a copy of the DBA coverage policy covering each of its employees based in Ukraine. If an offeror has no employees in Ukraine, a confirmation of DBA coverage is not required and can be waived. |