

Responses to questions received for Request for Proposals for Procurement Planning and Monitoring Report for malaria (PPMRm) Support and Maintenance (RFP No RFP-TO2-01-2022)

Updated December 14, 2022

	Questions Received for PPMRm RFP	GHSC-PSM Responses to the Questions
1	The current link you shared - https://www.ppmrm.org/content?id=1 is broken	Here is the updated <u>PPMRm</u> link. It has been updated in the RFP.
2	PPMRm system was developed earlier under Chemonics by a different vendor, and now it needs maintenance?	The original version (V1) of the PPMRm was developed by the implementing partner for the predecessor project by a different vendor. The system has been upgraded and now needs maintenance.
3	If the above answer is Yes, the RFP does not clearly mention what the technology stack is and who is managing it at this moment and when does the current contract with the other vendor ends, will there be overlap?	The technologies leveraged for the current updated version are Asp.net core (C# and .net) and PostgreSQL. The PPMRm is hosted by Amazon Web Services (AWS). The PPMRm is currently managed by GHSC-PSM staff. Those staff would be available for the initial orientation to the PPMRm.
4	Who has ownership of the source code and documentation?	The source code and documentation are the property of USAID. Chemonics as implementor of the GHSC-PSM project has possession of the source code and documentation.
5	The 'Deliverable No. 1: Scripts for migrating historical data into the PPMRm' is not clear. If the PPMRm has been used since 2008, why is the need for migrating historical data, where to migrate?	The updated version of the PPMRm has been transferred to a different domain. The historical data in V1 was not migrated over. Therefore, there is a need to migrate the historical data from the old server over to the current PPMRm system.
6	2nd deliverable - 'January monthly project status report, including fixes implemented, bugs resolved, enhancements developed and deployed, pending actions, achievements, and upcoming action plan' and other deliverables too - it is not clear how a new vendor will be able to start fixing issues from day 1. Seems the previous vendor has a competitive edge in this RFP.	It is anticipated that the selected bidder will need time to become familiar with the system, so it is not expected that fixes will be implemented in January. The second deliverable has been revised as follows: "Deliverable No. 2: January monthly project status report, including, pending actions, achievements, and upcoming action plan (based on template provided by project team of approximately 3 pages)."
7	If a company is not registered in US, would they still have to get the DBA insurance for the staff?	With regard to DBA insurance, this is required by an act of Congress, so we cannot waive the need for workman's compensation insurance for anyone working overseas under a federally funded contract. The only exception to this rule are DBA Waiver countries in which the government provides the same level of coverage for its

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		citizens. That list can be found linked here (please see “current active waivers”).
8	Is SAM registration must for sub-contractors and this project?	Regarding SAM registration, it is required that bidders obtain a Unique Entity Identifier (UEI) number. Chemonics recommends full SAM registration. However, if a bidder is having difficulty obtaining a UEI, Chemonics requests that they submit a SAM Help Desk ticket and provide screenshots to demonstrate the process has been initiated.
9	Is there any documentation on current hosting of the web site? Is there any step by step guide? Who owns the domain and paying the monthly hosting fees?	Documentation on the current hosting of the website (along with temporary access for 2 days to the test environment and a video of the front-end of the website) will be provided to the top bidders chosen for competitive range. GHSC-PSM owns the domain and pays for the monthly hosting AWS fees. The selected bidder would be given the user account and password.
10	The link provided in the scope section https://www.ppmrm.org/content?id=1 is down with an error	Here is the updated PPMRm link. It has been updated in the RFP.
11	Is the source code available for us to review? It is impossible to give a reasonable fixed price for bug fixing on a system whose code is opaque to us?	The source code is proprietary and cannot be shared at this time. GHSC-PSM requests that bidders please submit technical and cost proposals based on the information provided. The top bidders will be invited to a competitive range and asked to sign a non-disclosure agreement. As part of the competitive range, the top bidders will be provided with documentation on the current hosting of the website, temporary access for two days to the test environment, and a video of the front-end of the website. The top bidders will have an opportunity to submit revised proposals based on the information provided during the competitive range. This approach will allow GHSC-PSM to make available as much information as possible to bidders to enable them to present accurate proposals, within the confines of what is proprietary.

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12	If you can't provide code, will you accept an offer with a capped amount of time offered for a fixed price?	Please see response above.
13	Can you provide any other technical details about the system? (The error message suggests it runs on an Ubuntu system, uses the Doctrine ORM, and is not correctly handling PHP errors)	The current version of PPMRm has been upgraded leveraging the original V1 which was developed by a different vendor. The technologies used for the current version are Asp.net core (C# and .net) and PostgreSQL. The PPMRm is hosted on AWS.
14	Will the incumbent contractor overlap with the Chemonic's team and be available for hand-off of the PPMRm application?	The PPMRm is currently managed by GHSC-PSM staff. Those staff would be available for the initial orientation to the PPMRm.
15	What language is PPMRm written in?	The languages used for the current updated version are Asp.net core (C# and .net) and PostgreSQL.
16	What database technology is PPMRm data stored in?	The database technology is PostgreSQL.
17	What is the volume of data that will be migrated into PPMRm?	The historical data consists of approximately five years of malaria product records.
18	What format is the historical data from Deliverable 1 currently in?	The historical data can be extracted to a CVS file.
19	How many users currently use PPMRm?	Currently, there are approximately 50 users of the PPMRm.
20	What is the peak number of users USAID anticipates for PPMRm during the course of this contract?	The peak number of users anticipated during the monthly reporting period for countries is approximately 30. During the monthly data review period, there are about 20 users.
21	What is the current volume of operational support tickets?	Currently, there are fewer than 20 tickets that are pending. The number of tickets will likely fluctuate during this subcontract.

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22	What is the current volume of issues and bugs?	There are currently fewer than 20 issues and bugs pending.
23	The link provided for additional resources on the PPMRm website seems broken and reveals a php based website. Can PSM kindly resend the correct URL?	Here is the updated <u>PPMRm</u> link. It has been updated in the RFP.
24	Qualification of key personnel asked for experience on asp.net-core, C#, Xamarin, telegram-bot, and botframework. However, the link to the current PPMRm website seems to indicate that it is php based website. Has the site been upgraded/migrated to an <u>asp.net</u> based framework?	The current system has been upgraded and enhanced by GHSC-PSM. Therefore, it is important that key personnel proposed have experience with asp.net-core, C#, Xamarin, telegram-bot, and botframework.
25	Can technical details of the current/migrated site be specifically listed, such as programming language, frameworks, database, and interfaces with other systems? Please also provide version number of language, database, and frameworks, as applicable.	The technologies used for the current updated version of the PPMRm are Asp.net core (C# and .net) and PostgreSQL. The PPMRm is hosted on AWS.
26	The scope of work section asked for migration of historical data. Can you please provide more details for those tasks such as: A) Source of data B) Volume of data to migrate (in terms of number of tables and rows) C) Expected format of historical data D) Whether Data will require any clean up E) Whether data will require mapping (If the source data elements would not have one to one mapping on the target database)	Please find below details regarding the migration of historical data: A) Source of data – The source of the data is V1 of the PPMRm. B) Volume of data to migrate (in terms of number of tables and rows) – The historical data consists of approximately five years of malaria product records. C) Expected format of historical data – The historical data can be extracted into a CVS file. D) Whether Data will require any clean up – The historical data will not need to be cleaned. E) Whether data will require mapping (If the source data elements would not have one to one mapping on the target database) – The data will need to be mapped, and the mapping information will be provided to the selected bidder.
27	If your answer to question Q4 indicates an involved nature of the historical data migration task, the target date of Jan 20th, 2023 could be	Yes, the due date for deliverable 1 “Scripts for migrating historical data into the PPMRm” can be negotiated when the subcontract is finalized.

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	optimistic. Is there any flexibility on that target date?	
28	The scope of work section asked for a system design document and system operation & maintenance document. Do you expect these documents to be developed from scratch or can these be updated from an existing version from the current site?	A template that includes some draft content will be provided for the system design document and system operation and maintenance document. Please note that the RFP has been updated to reflect this.
29	Is this a new system or existing system? If existing, please provide available system architecture documents for our review and analysis. Is there a database and UI in place? If yes, please provide details	This is an existing system that is hosted by AWS. GHSC-PSM requests that bidders please submit technical and cost proposals based on the information provided. The top bidders will be invited to a competitive range and asked to sign a non-disclosure agreement. As part of the competitive range, the top bidders will be provided with documentation on the current hosting of the website, temporary access for two days to the test environment, and a video of the front-end of the website. The top bidders will have an opportunity to submit revised proposals based on the information provided during the competitive range.
30	Are the system requirements documented and available for development effort? Will these be developed after the award?	This work under this RFP will not require significant new development, but rather implementing enhancements and bug fixes. Chemonics is seeking that the bidder capture the features of the system as it is currently built in the system design document (see deliverable 12). The system design document has been partially drafted and the selected bidder would complete and finalize the document.
31	What is the frequency of data upload from 29 partner entities? Is the data received in a standardized format? Please share a sample data file if available. How many files are submitted? Estimated number of records/ tables in the system?	The data upload takes place monthly, and the format is standardized. The users log into the system and enter the data in pre-defined fields on the screen. Therefore, it is not possible to share a sample data file.
32	How many types of user reports are required? Are the user reports standardized? Please provide a sample.	Multiple standardized analysis reports are currently generated by the system. Any future reports that may be needed would be an enhancement to the system that the selected bidder would implement.

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33	What is the approx. number of users of the system?	The PPMRm has approximately 50 users.
34	How many bugs and enhancements are currently identified and need to be addressed?	There are currently fewer than 20 bugs and enhancements that are pending.
35	Please clarify current and future hosting of the system. Is it hosted on AWS or Azure?	The PPMRm is hosted on AWS.
36	What is the expected response time and working hours for the user support requests?	Chemonics requests that the bidders provide as part of the technical proposal the service level agreement explaining the response time. The preferred working hours for user support requests are 8am – 5pm EST Monday through Friday, except holidays.
37	The link (https://www.ppmrm.org/content?id=1 .) provided in the RFP section II.I is broken. Please provide a working link.	Here is the updated <u>PPMRm</u> link. It has been updated in the RFP.
38	Please confirm the proposal submission date. Under section 1.3 the due date is 12/7/2-22 5:30PM EST, while Under section 1.2 it states the due date as 12/14/2022.	The proposal due date is December 20, 2022.
39	We would like to discuss the current state of the system to evaluate the scope of work. Please provide the POC details.	Bidders are asked to respond to the RFP based on the information provided in the original document and amendments.