

12-13 OCTOBER 2022

# PtD GLOBAL INDABA

## Achieving Results Through Simple Motivation Strategies

*Expanding Family Planning Commodity Access Points and Tracking Stock Inventory Levels in South Sudan*

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Presented by the **USAID Global Health Supply Chain Program-Procurement and Supply Management (GHSC-PSM) project** in South Sudan

## The Global Health Supply Chain – Procurement and Supply Management (GHSC-PSM) Project



Ensures uninterrupted supplies of health commodities in support of U.S. government-funded public health initiatives around the world. At the country level, GHSC-PSM supports country strategies and priorities that fall under the following three project objectives:



- Global commodity procurement and logistics
- Systems strengthening technical assistance
- Global collaboration to improve the long-term availability of health commodities



In South Sudan, GHSC-PSM provides technical assistance to the existing health supply chain with a focus on access to family planning commodities.

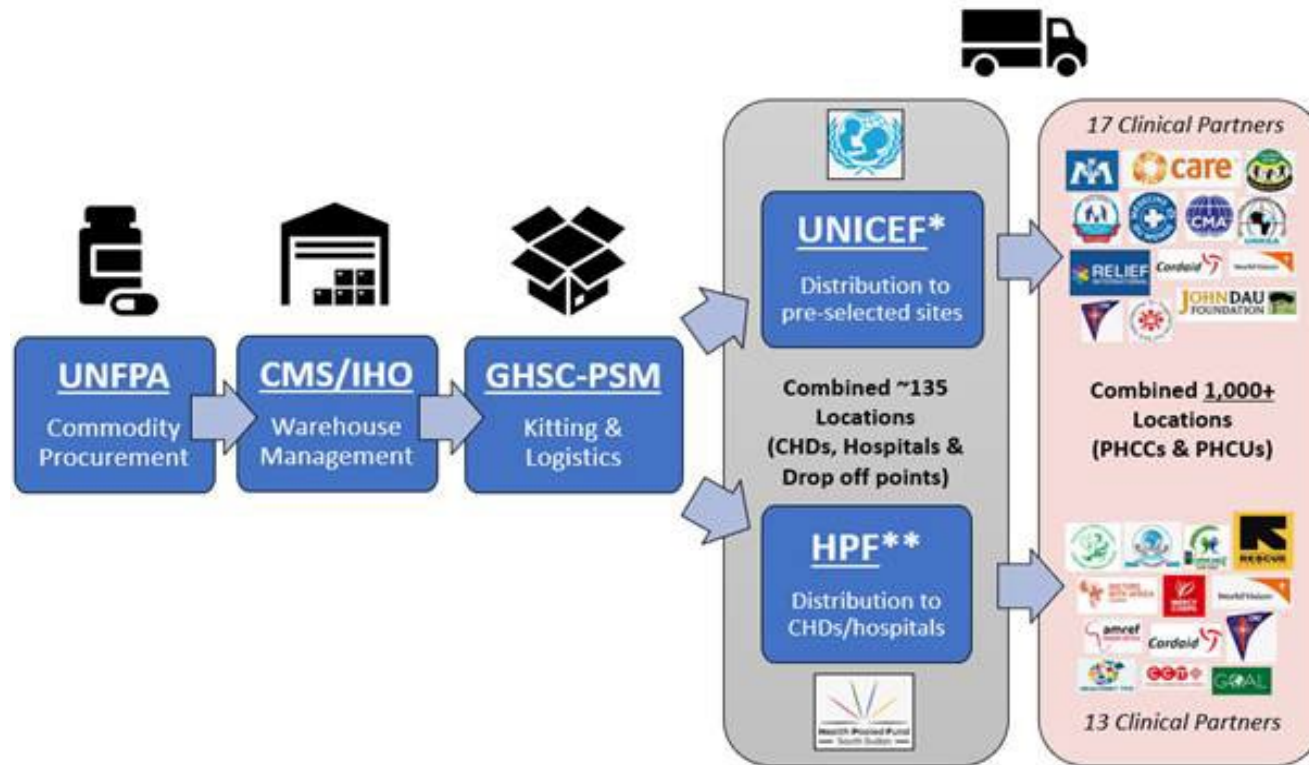


# Operating Environment

- Conflict & Insecurity
- Poor Road Conditions
- Severe Weather
- Restrictive Movement
- Infrastructure Gaps
- Capacity Challenges
- Internally Displaced Populations
- Cultural Sensitivities Surrounding Family Planning

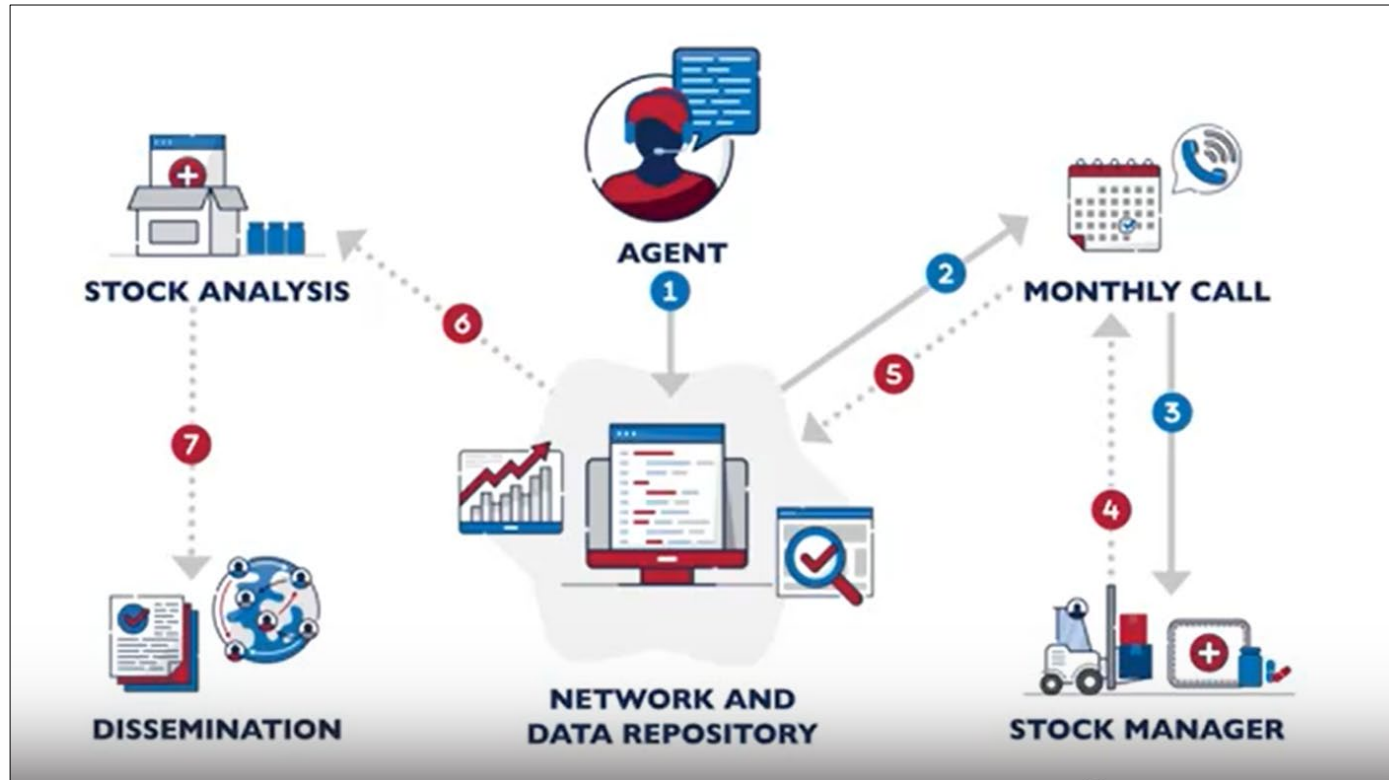


# A Look Into South Sudan's Supply Chain



# The Tool

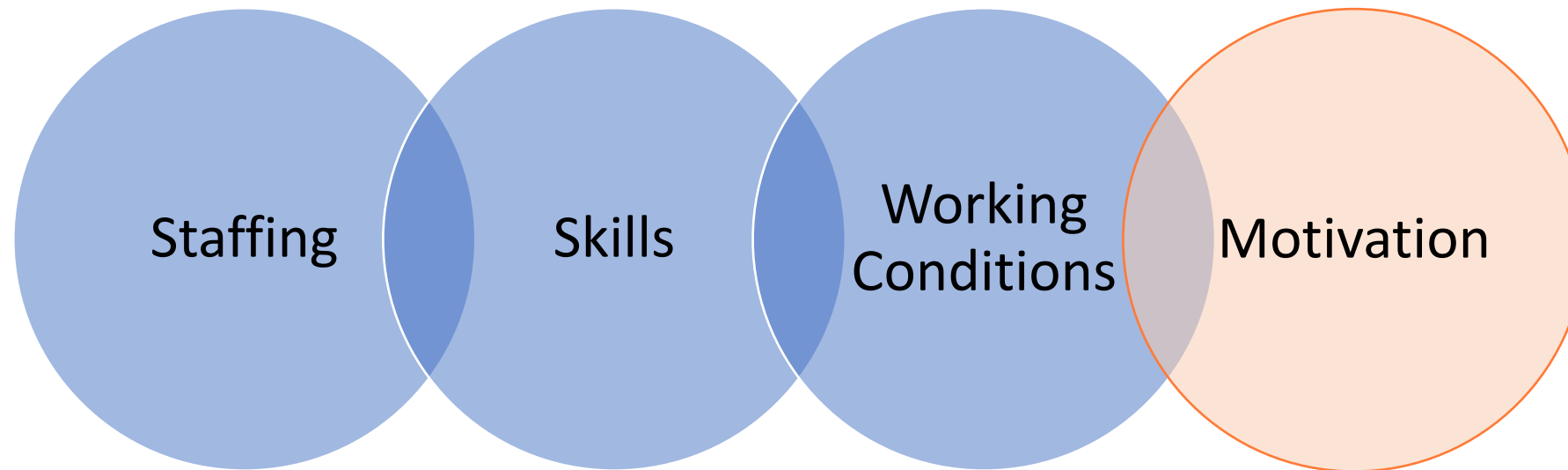
## *Integrated Call Center (ICC)*



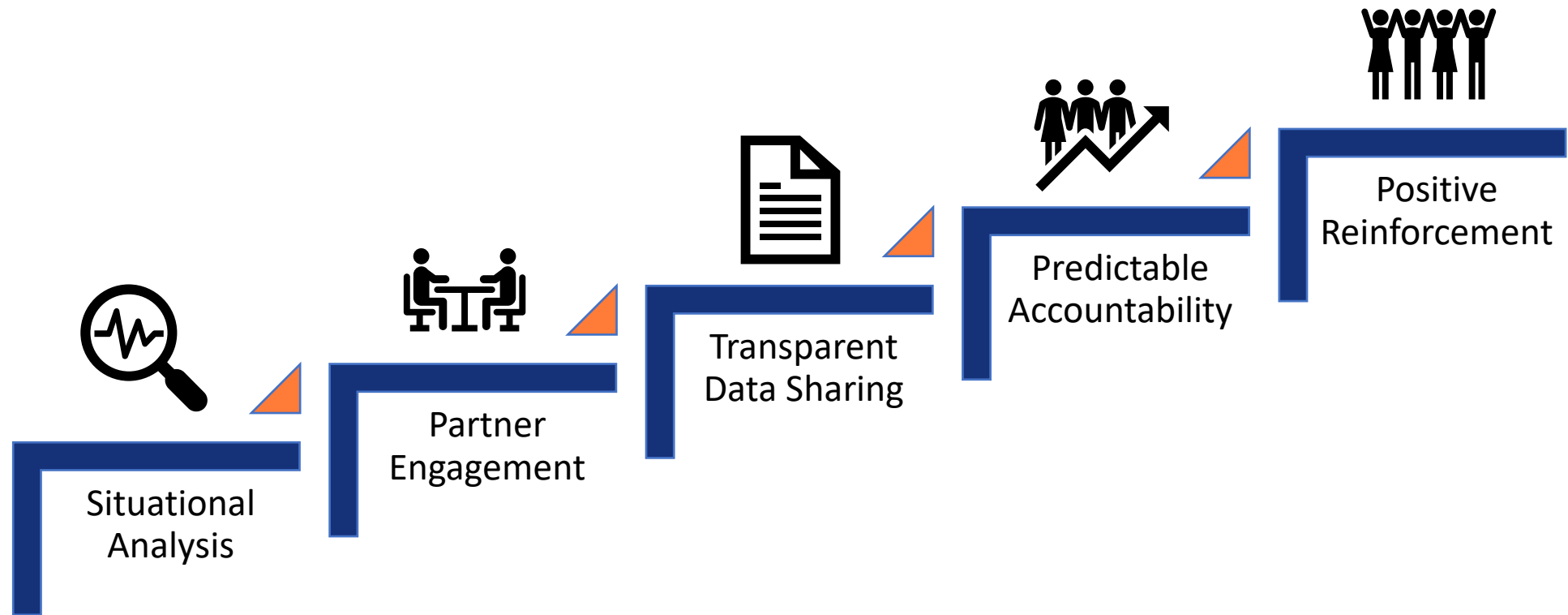
- Design an approach around the only reliable form of communication
- Target the snapshot: Looking at stock levels, **not** consumption
- Simple approach; no training/site visits required
- Built in quality assurance through call recordings
- Has outgoing and incoming call capabilities
- Low cost; can be operated from anywhere

**Tool success relies on the engagement of all stakeholders at every level of the supply chain**

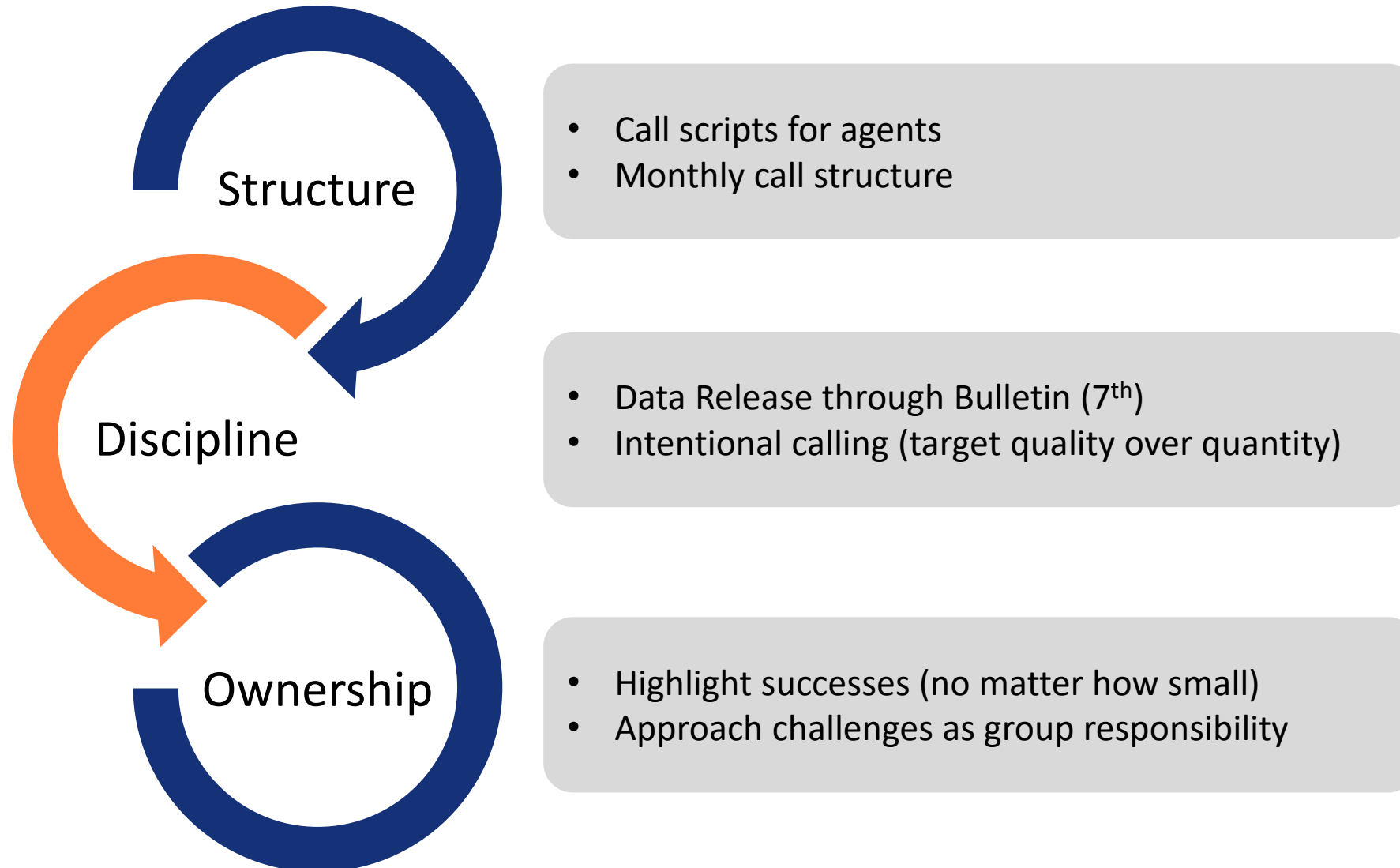
# Human Resources for Supply Chain Management



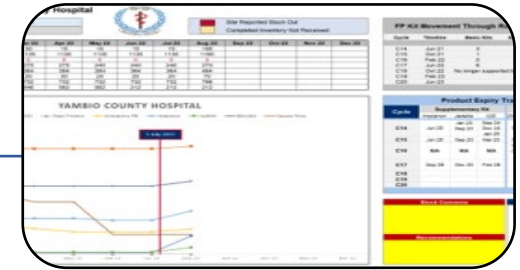
## *How do you intrinsically motivate stakeholders and reinforce a shared supply chain vision?*



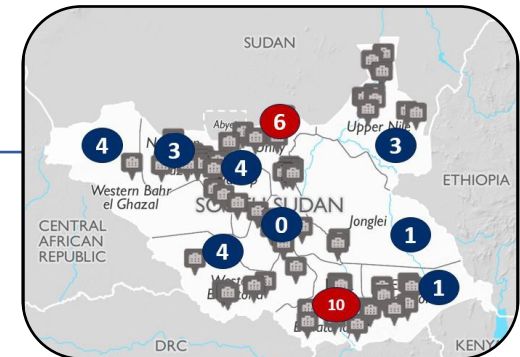




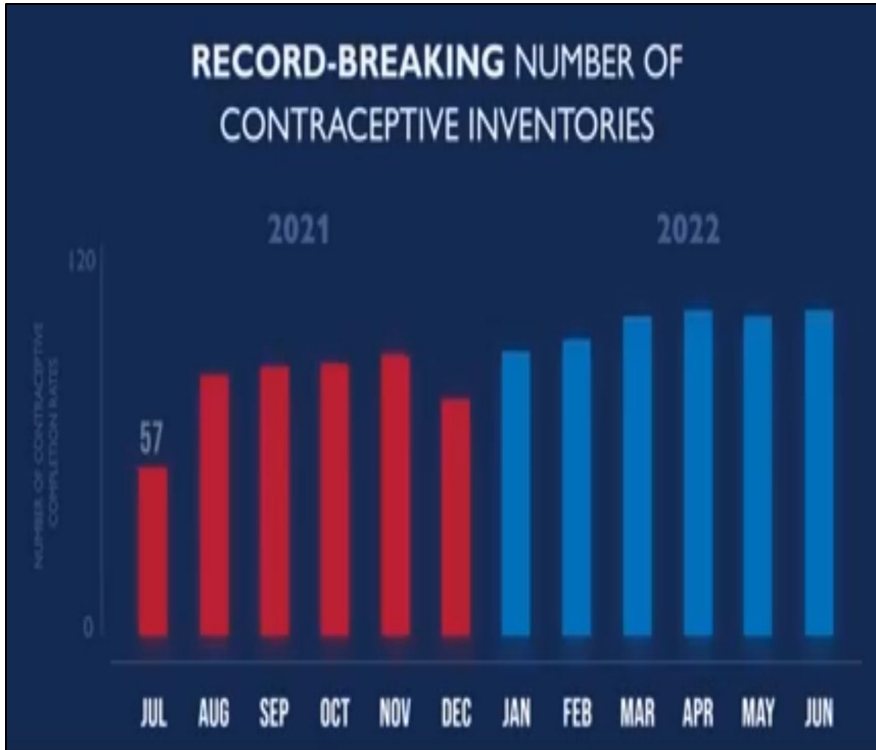
# Results



Gold Winners	
<p>Nzara Youth Center (WCHO), Veronica Levi</p> <p>Lambura Hospital (World Vision), Amani Faustino</p> <p>Mundri West CHD (CUAMM), Martin &amp; Ezbon</p> <p>Mundri East CHD (CUAMM), Sisto Lomitu</p> <p>Wunamum PHCU (World Vision), Samuel Khor</p> <p>Pariak PHCU (World Vision), Zaccaria Ring</p> <p>Kumbek Center CHD (CUAMM), Abraham Gol Ater</p> <p>Kumbek East CHD (CUAMM), James Makuei</p> <p>Iweil East CHD (IRC), James Garang</p> <p>Jwolo CHD (CUAMM), Mudir Ali</p> <p>Kaja CHD (HN TPO), Mr. Alek</p> <p>Irol Hospital (CUAMM), Lazarus Akec</p> <p>Sandor PHCU (UNIDOR), Gabriel Gattour</p> <p>Irol West CHD (CUAMM), Allaa</p>	<p>Kajo-Keji CHD (SSUHA), Eguma Mikaya</p> <p>Meruwa PHCC (IMA), Pita Peace</p> <p>Terekeka CHD (HN TPO), Ms. Pitia</p> <p>Yei CHD (SSUHA), Malish Gordon</p> <p>Kapoeta Hospital (CMD), Choi Ariik Chol</p> <p>Lopa/Lafon CHD (HealthLink), Elia</p> <p>Obbo PHCC (IMA), Jakudu Irene</p> <p>Nimule Hospital (IMA), Mr. Baraka</p> <p>Magwi CHD (IMA), Lokang Peter Dario</p> <p>Torit CHD (CORDAID), Mike Oromo David</p> <p>Cueibet CHD (CUAMM), Riak Maker</p> <p>Wulu CHD (CUAMM), Paul Banyai</p> <p>Wau CHD (IMA), Mr. Moses</p> <p>Jur River CHD (CORDAID), Moses Majak</p>



## RECORD-BREAKING NUMBER OF CONTRACEPTIVE INVENTORIES



## Family Planning Stock BULLETIN

ENSURING ACCESS TO CONTRACEPTIVES BY LINKING SITE-LEVEL COMMODITY INVENTORY TO INFORM LAST-MILE DISTRIBUTION EFFORTS

The Integrated Call Center (ICC) collects monthly stock inventory of basic & supplementary kits at CHDs and individual family planning commodities at hospitals, POC/IDP Camps, PHCCs, PHCU and now youth centers, communities, and private clinics. For the month of July, the ICC has increased its focus to **123 active sites**, which consisted of 41 CHDs, 21 Hospitals, 3 POC/IDP camps, 1 Youth Center, 2 Community Outreach Sites, 33 PHCCs, 12 PHCUs, and 10 Juba-based Private Clinics. This monthly bulletin summarizes the data collected from July 1-31, 2022.

## Monthly Bulletin

# Lessons Learned



# Next Steps

- Stay grounded: We're not going to fix the supply chain
- Continue pushing the qualitative advancements
- We want our data to have quantitative value, but the country isn't there yet
- Reinforce the intentional simplicity of the digital tool
- Continue using our snapshots to inform and guide our community of stakeholders
- Ensure the outcomes continue to align the level of investment



## Thank you! Questions?



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