PROVISION OF PRODUCT CATALOG MANAGEMENT TOOL (PCMT) SOFTWARE INSTALLATION AND CONFIGURATION SERVICES

Addendum # 04 – PSM-ZMB-PCMT-RFP-2021
Date of Issue: April 07, 2021

The purpose of this addendum is to modify the section I.2. Chronological List of Proposal Events to extend the proposal submission deadline till April 22, 2021 and provide second round of responses (Please see the first part of the responses in addendum No. 03) to offeror's questions submitted by March 19, 2021.

Additionally, all offerors shall note that Chemonics International will be the sole contracting party to any resulting subcontract. Bidders must rely only on written guidance from Chemonics International in preparing their proposals and should not relay on any promises or speculation from a third party.

Any inquiries regarding this correspondence should be addressed to PSMZambiaProcurement@ghsc-psm.org. No phone calls will be accepted, and all questions must be in writing. Thank you for your continued interest in GHSC-PSM Zambia.

Item No.	RFP Reference	Questions with Corresponding Responses	
1.	I.2. Chronological List of Proposal Events. Page 4.	RFP announcement RFP published Deadline for written questions Proposal conference pre-registration deadline Proposal conference Answers provided to questions/clarifications Answers provided to questions/clarifications Proposal submission due date Subcontract award (estimated)	- 22 February 2021 - 22 February 2021 - 19 March 2021 - 19 March 2021 - 30 March 2021 - 02 April 2021 (Part 1) - 07 April 2021 (Part 2) - 22 April 2021 - 10 May 2021
2.	RFP section I.11 Insurance and Services (page. 10)	Can you explain I.11. Insurance and Services section? Does it mean the vendor have to setup insurance against each staff assigned to the project? Correct. USAID required that" "the Subcontractor shall provide a proof of DBA insurance coverage to Chemonics upon request. Chemonics will verify coverage for, at least, projects in high-risk environments and where	

		Chemonics may be providing security.(b)AIDAR 752.228-3 WORKERS' COMPENSATION (DEFENSE BASE ACT) [Updated byAAPD05-05 — 02/12/04]" The subcontractor by signing the agreement commits to obtaining DBA insurance for all staff involved in the implementation. If subcontractor has not done it already, Chemonics asks that this should be discussed and completed during the sign off of the subcontract.
3.	N/A	Can you confirm that for Zambia the PCMT tool will need to support English language only? All deliverables should be prepared and submitted in English, including the PCMT application itself.
4.	N/A	As of we understand the PCMT is based on https://www.akeneo.com/akeneo-pim/, managed at https://github.com/akeneo by a team of developers. When we say PCMT is based on Akeneo, does it mean it's a fork of Akeneo or it was copied and now going on its own disconnected from Akeneo? Future Akeneo PIM updates will need to be merged with PCMT Zambia? PCMT is a fork of Akeneo and will be maintained with future Akeneo updates. The solution provider will not be responsible for synchronizing PCMT with Akeneo updates but will be responsible for tracking any software developed outside of the PCMT product.
5.	N/A	PCMT is available in GitLab https://gitlab.com/pcmt/pcmt and it seems the tool is still being managed by VillageReach and SolDevelo. We are seeing that they worked on this tool for last 2 years...it appears they have advantage over other vendors of winning this RFP as they have 100% control over the tool, what do you think? All work on the PCMT tool was sponsored by USAID, including three pilot deployments of the tool in Malawi, Rwanda, and Ethiopia. The vendors providing those services have specific experience through the development and implementation of PCMT, however PCMT, like Akeneo, is managed as an open-source solution available to any and all to use and deploy. It is in the best interest of the user community to expand use of the tool to more countries/users, and to expand the base of solution providers with skills to deploy and support the solution.
6.	RFP section II.3 Deliverables. Deliverable No. 6 (page. 18)	Say you select a vendor from this RFP response for work in Zambia, what do they start with - the source code in GitLab only? Or you will share all available documentation also? What is the documentation available - like user guide, developer guide, presentations, videos, training modules (Page 16 mentions about training materials, Page 18 mentions SOPs)? All work products from previous deployments, including installation reports, user guides, training guides, will be available to the solution provider to use as a base upon which to deliver the specific needs of ZAMRA for this deployment.

7.	N/A	How many countries have PCMT been implemented till now and which countries? Does each country have its own branch in PCMT, as you said - update based on Zambia requirements...so Zambia would have a separate repository or branch? Ethiopia, Malawi, and Rwanda have deployed PCMT, at least in pilot, with new capabilities incorporated into the solution based on general applicability. PCMT can be deployed in the cloud with multi-tenant capability, or as an on-premise solution. Any enhancements or customizations would be evaluated by a governance team responsible for maintaining the solution to determine what would be incorporated into the base-PCMT product.
8.	RFP section II.2 Scope of Work (page 14)	We see there are 150 issues still being worked in in PCMT...if a new vendor starts working on Zambia PCMT, and page 14 says - 'installing, configuring, maintaining and tailoring requirements of Zambia' - how does the coordination happen between the different development teams? The solution provider will use the delivered PCMT representing the Zambia user community to report software bugs and pull software updates from GitHUB that resolve any open issues. Custom development should be limited, but when it does occur, the solution provider will recommend to the development community how any customizations could be incorporated into the base PCMT product to be available to others in the user community. Any updates to implementation tools (user guides, training guides etc.) should also be preserved for future deployments.
9.	RFP section II.2 Scope of Work (page 14)	Page 14 mentions about 'domain name', who will pay for the domain name? If vendor has to do - then for how long? We are assuming hosting will be done 'in-premise' and not in cloud, right? The domain name will be provided by the Ministry for the long run, in the beginning of the project, GHSC-PSM will work with Ministry for hosting solution for either local or cloud hosting depending on country requirement.
10.	RFP section II.2 Scope of Work (page 15)	Page 15 - 'Data collection will be completed by reviewing items in ZAMMSA and partner warehouse systems', means vendor will extract product list from eLMIS software and go inside the warehouse and inspect each product to identify whether it has a GS1 barcode or not? We think it makes more sense that GHSC-PSM, Global Fund, UNFPA and Suppliers would be the best source to share their GS1 product details (maybe from the GDSN pool?) which can be aggregated and incorporated by vendor. The vendor will be working with GHSC-PSM to collect data from selected source.
11.	RFP section II.3 Deliverables. Deliverable No. 2 (page. 16)	Deliverable 2: Installation Report is expected within 4 weeks, Page 16 mentions - '1) Section I – Detail installation procedures, including all changes made to PCMT to incorporate the modifications requested by ZAMRA after pilot testing, early launch, and to the final product'. How can all the 'modification requests, pilot testing and final product' happen within 4 weeks (where initial 2 weeks is planning)?

		The solution provider can propose a timeline for completing deliverables that fits best with their project plan.
12.	N/A	When you say 'ZAMMSA and partner warehouses' - how many warehouses are we anticipating? And how many products in Zambia health system approx? Does the task involve 'public health system' or it also includes 'private vendors and supply chain'? For the public health, 1 central warehouse with 5 satellite warehouses. All data coming from the central warehouse. Approx. ~ 6000 items, however, not all items will have the GTIN data. This data must be harmonized with ZAMRA product list. Additional warehouses and private sector commodities will be considered during PCMT scale up which is currently out of scope under this award.
13.	RFP section II.3 Deliverables. Deliverable No. 5 (page. 17)	'Deliverable 5: automated scripts that will periodically import and synchronize the cleansed and mapped item master data into PCMT' - this means updating the Excel template in future and then import again periodically after project period ends? Or import from any other tool? No update to the Excel template is required. The Excel template is used to collect product information, when additional product information is available, the content of the Excel will be uploaded to the PCMT.
14.	RFP section II.4 Deliverables Schedule (page. 19)	We think project implementation period of 16 weeks is very ambitious. We do not see enough time set for iterative feedback from ZAMRA, User Acceptance Testing (UAT) sessions, feedback incorporation and final product acceptance. 16 weeks is enough for using the tool as is, installation, collecting and loading data and conducting central level training, without going through modification requests. The solution provider can propose realistic timeline that best supports their project plan.
15.	N/A	Page 14 'Provide product registry services within the Interoperability Layer's Shared Services' - can you elaborate a little more? The current PCMT is a part of the OpenHIE architectural framework which allows for health information to be shared via the Interoperability Layer. The solution provider vendor is expected to understand the concept should the integration be required.
16.	RFP section II.2 Scope of Work (page 15)	Page 15 'The solution provider will be responsible for preparing the training environment' - we are assuming it means setup of a training PCMT instance, nothing related to physical training logistics or resources, right? Correct.

17.	Annex 2 (Page 60)	Page 60, All cost information must be expressed in [insert name of local currency. If the RFP is released only to local firms, the price must be expressed in local currency] - the currency will be US$? All local vendors should submit the cost proposal in local currency, while US and international vendor bids should be in USD.